

九龍協調道3號工業貿易大樓5樓 5/F, Trade and Industry Tower, 3 Concorde Road, Kowloon

Dear Parents,

7 March 2025

## <u>Online Application</u> <u>Household Application for Student Financial Assistance Schemes (Household Application)</u> <u>for 2025/26 School Year</u>

The Household Application for Student Financial Assistance Schemes for the 2025/26 school year will start accepting applications soon. Needy families may submit applications to the Student Finance Office (SFO) of the Working Family and Student Financial Assistance Agency to apply for student financial assistance for students at pre-primary, primary or secondary levels.

## Apply Online to Receive Subsidy Earlier

SFO encourages applicants to <u>apply online</u>. Applicants <u>applying online</u> will receive subsidy earlier than those using paper-based application forms. <u>Continuing applicants who have</u> <u>submitted the completed application and supporting documents online</u> on or before 31 May 2025, met the relevant eligibility criteria and passed the mean test will receive the provisional School Textbook Assistance and Subsidy for Internet Access Charges (if applicable) for the 2025/26 school year from around July 2025. In addition, using E-form is convenient and saves time. Applicants may complete and submit applications online with their personal computers or smart phones and upload supporting documents online anytime and anywhere. Applicants no longer need to submit applications in person or by post, and this can also save money on postage and photocopying.

## Website / QR Code for Applying Online

Please switch to online application immediately to enjoy the benefits. If you are a continuing applicant, SFO will issue an Access Code to you<sup>1</sup>. Please access our e-service platform (the website address and QR code are listed below) and then input the Access Code to get the 2025/26 school year E-form pre-filled with your basic information (i.e. the pre-filled E-Form) and submit the E-form online with supporting documents after completion. New applicants may access our e-service platform on or after 2 May 2025 to use the E-form and submit online.

<sup>&</sup>lt;sup>1</sup> If continuing applicants has indicated in their 2024/25 household application that they need paper-based application form for the next school year, apart from issuing to them a paper-based form for the 2025/26 School Year pre-filled with the applicant's basic information, SFO will also issue to them an access code for making online application.

E-service platform https://ess.wfsfaa.gov.hk/espps



Video on how to complete / submit the E-Form is available on the following website and QR code:

Video – How to complete / submit the E-Form on Household Application for Student Financial Assistance Scheme https://www.wfsfaa.gov.hk/en/household\_youtube.htm#v3

## **Enquiry**

For further information, please visit our website (https://www.wfsfaa.gov.hk) or call our 24-hour enquiry hotline at 2802 2345.

Working Family and Student Financial Assistance Agency

